

"Never miss to call the people you cherish!"

Caller-App for iPhone – ToDo-List for Phone-Calls –







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Manual for Caller-App

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Versioning of this manual

Version of manual	1.0	21.5.2012	SB
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Overview: Caller-App in a nutshell

Key benefit: "Never miss to call the people you cherish!"



Caller-App is a **ToDo-List for your Phone-Calls** and helps to keep in touch with your friends and business partners.

Set up the Call-List from your address-book, be reminded of upcoming Phone-Calls (Push-Notifications) and call your business partners and friends with a single click from within the App ('Click-to-Call').

You can also **invite** your **contacts to Phone-Calls** directly from the App ('schedule Calls').

Send your **Call-List by eMail**, **print** it wirelessly or **back-up** the ToDos in **Dropbox** or **Evernote**.

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Get started using Caller-App

- download Caller-App from Apple's App Store <u>here</u> via <u>bit.ly/M01eo7</u> or scan the QR-Code to download
- when launching Caller-App for the first time, pls. accept Push-Notifications for Caller-App

Push-Notifications

- are necessary to invite people to Phone-Calls and be reminded of upcoming Calls
- you will only receive Push-Notifications for the Calls you set up in Caller-App
- promised: we will <u>not spam</u> you with Push-Notifications

If there are no Push-Notifications from Caller-App or you did reject them during first launch after download, please go to your iPhone's "Settings"menu and configure as shown on the right.

- if you have an Evernote or Dropbox account, you may link these to Caller-App
 - it allows to back-up the Call-List to these cloud-storages
 - link Dropbox or Evernote from the "Settings"-Tab > "Export Call-List"
- start adding persons you want to call via the "+"-Tab ("Add Calls") and learn more about the Key Use-Cases on the next page ("Quickstart Caller-App")









Caller-App's Manual

Four Key Use-Cases

A Quickstart for Caller-App after Download

Here are the four Key Use-Cases for Caller-App

Build Call-List	Call persons	Check invitations	Share/Print/Export Call-List
Image: Source of the source	Image: Control of the control of th	Image: state	Image:
"Add Call"-Tab	"Calls"-Tab	"Pending"-Tab	"Share"-Tab
Start building your ToDo-List for Phone- Calls by adding people to your Call- List from your iPhone's address- book	Manage your Calls – see whom you want to call and make the Call directly from the list ("Click-to-Call")	Manage your Call- Invitations and check the status of people you invited to Phone-Calls ("pending Calls")	Share your Call-List by eMail, print it via AirPrint or Export it to Dropbox or Evernote
Learn more on page 16	Learn more on page 8	Learn more on page 12	Learn more on page 18



Features & Functions of Caller-App for iPhone

Overview

- build a Call-List (ToDos) for the persons you want to call directly from your iPhone's address-book – see page 16 ("Add Call")
- "Click-to-call" people directly from your Call-List see page 9
- automatically writes your calls to your iPhone's native calendar
- have your Calls transferred as calendar entries to Outlook on your PC (with Exchange synchronization)
- never miss to call persons from your Call-List with iPhone Push-Notifications – see page 9
- arrange/schedule Phone-Calls directly from your iPhone by inviting other people – see page 17 (similar to invitations in Microsoft Outlook)
- transfer your Call-List to Dropbox and/or Evernote

 see page 19
 (with Dropbox/Evernote account)
- print your Call-List directly from within the App see page 20 (with AirPrint enabled printer)
- send your Call-List by eMail see page 20



Caller-App's 5 Tabs

Overview of Caller-App's screen layout

The App has **5 Tabs** which are located at the bottom of the screen.

- 1. "Calls"-Tab: Shows a list of your ToDos (Call-List), what the topic is and when the Call is due – to start a Call, simply press on the name or the photo
- 2. "Pending"-Tab: Shows the status of your invites of other persons to Phone-Calls ("waiting for feedback", "person proposed alternative Date & Time", "person denied") and allows to confirm Calls
- 3. "+"-Tab: Allows to add Calls to your "Calls"-Tab; it also allows to invite your contacts to Phone-Calls (schedule Phone-Calls)
- **4. "Share"-Tab**: Allows to share your Call-List (the "Calls"-Tab) via eMail, save it to Dropbox and Evernote or print it wirelessly
- **5. "Settings"-Tab**: Set App's parameters like Dropbox- and Evernote-log-in, etc.



Caller-App's Manual



Description of functions



Purpose

The "Calls"-Tab shows the list of persons you plan to call ("Call-List"), what the topic of the Call is and when the Call is due.

Functions

Call persons

- to start building a Call-List, add new Calls via "Add Call"/"+"-Tab
- to call persons from the Call-List, simply tap on the photo, name or somewhere else in the respective row - a Call-window will open



Caller-App's Manual

Call a person by tapping on the list



Automatic Call-reminder via Push-Notification



Notification for a Call on lock-screen



Call-Notification if screen is not locked



Notification for Caller-App in the iPhone's Notification Center

 if you chose "Create Calendar Entry" or "Remind me before Call" in the "Settings"-Tab, you will automatically be reminded of the respective Call via "Push Notifications", even when the App is closed - the call-window will automatically open so you can initiate the Call



- after the call has been initiated, a green checkmark vill signal that the call took place
- additional symbols indicate the status of the respective call ("missed" ³, "scheduled with other person" ³, "deleted" ³)
 Manage the Call-List
 - Calls without date & time are shown at the bottom of the list
 - the "Show Options"-button allows to filter the Call-List by different types of Calls, e.g. "all Calls", only "Calls in the future", only "past Calls" or "Calls which were deleted", but can still be seen in the App
 - the figure below the "Edit"-button indicates the number of Calls in this list
 - when pressing the "Edit"-button, it is possible to change all parameters of the respective Call
 - in order to delete a Call, simply swipe over the respective row;
 a "delete"-button will appear



Edit list-entries: Change parameters of Calls on list

Delete list-entry: Swipe over list-entry to delete







"Pending"-Tab

Description of functions

Purpose

The "Pending"-Tab shows the status of the invitations for Phone-Calls that you sent out to other people via Caller-App.

This list signals who already confirmed Calls and which Callinvitations are still waiting for feedback from the person you would like to schedule the Call with.







Functions

Feedback for your Call-invitations

- if the other person has accepted your proposed Call, the Call will be automatically transferred to the "Calls"-Tab (you will receive a Push-Notification)
- in case the other person has proposed an alternative date & time, you will get a Push-Notification and see the proposed date & time in the "Pending"-Tab. Pls. tap on the respective Call in the list, a dialogue will allow you to accept or deny the other person's proposal





Accept or deny proposed alternative date & time

- the "Confirm Call-Date" screen shows the proposed date & time by the person you invited for a Call which you can accept or deny
- if there is another appointment in your iPhone's calendar, the respective date will be shown in red; if the date is not occupied, it will be shown in green



- after acceptting or denying the proposed dates, Caller-App creates a final eMail which will be sent to your contact
- this eMail will contain a calendar-entry in .vcs format for
 Outlook or Apple that the other person can add to his or her calendar





 finally, Caller-App will write the agreed date & time to your iPhone's native calendar



"Add Call"/"+"-Tab

Description of functions

The "+"-Tab allows adding Calls to your Call-List. It also allows to invite other persons to Call-appointments.



Functions

Add Call

- after pressing the "+"-Tab, select the name of the person for the Call from your iPhone's address-book
- press the green "+"-button to search your address-book
- then enter a topic and choose date & time



- Caller-App will automatically check against your iPhone's calendar whether there is an appointment scheduled for the time you chose (if so, you will receive an alert)
- you may also alter the duration of the Call and the number to call

Save to Call list

 If you the press "Save Call", the Call will be saved to your "Calls"-Tab (=your ToDo-List for Phone-Calls)

Invite other person

- if you tap "Send Invitation", Caller-App will open an eMail (including a link and a calendar-entry file in .vcs-format) to send to the person you want to invite for a Phone-Call. You may then change the text of the eMail if you wish
- your contact will receive this eMail which contains a link to a landing page. Via this link on the landing page, he or she can either confirm the date for the call or propose two alternative dates. His or her reply will be shown in your App's "Pending"-Tab. If he or she confirms, Caller-App is automatically creating an Outlook Calendar entry for you and sends a confirmation eMail to the other person as well incl. a .vcs calendar entry for Outlook or Apple Calendar.



"Share"-Tab

Description of functions

Purpose

The "Share"-Tab allows to securely share your Call-List (ToDo-List) that is displayed in the "Calls"-Tab via eMail, save it to Dropbox and/or Evernote or print it wirelessly via AirPrint.

Functions



Select Calls to be shared

 by tapping on the respective Call you may select or deselect this Call for Share/Print/Export



- by tapping "Select all" you may select all Calls
- by tapping "unselect all" you may deselect all Calls
- the "Filter Calls" selector allows to Share/Print/Export either "all Calls" (default) or only future or past Calls

Share/Print/Export

- after selecting the Calls you wish to share/print/export, press on the "Share/Print/Export"-Button
- a pop-up will allow you to select the medium you want to transfer the Call-List to (eMail, Printer, Dropbox, Evernote)



Export to Dropbox and/or Evernote

 after tapping on "Dropbox" or "Evernote" your Calls will be saved as XML-files to these cloud-storages and can be opened with Microsoft Office, Openoffice, Text Editors, Evernote and



any Browser. In case you have not yet connected your Dropbox- or Evernote-account, you will be asked to do so via the "Settings"-Tab

Print via AirPrint

 when opting for "Print" you may select one of the wirelessprinters that is within reach and which supports AirPrint

Share via eMail

 when selecting "Share", an eMail containing the Call-List as an XML-file will be opened; you may then select the person to send it to from your address-book



"Settings"-Tab

Description of functions

Purpose

The "Settings"-Tab allows for custom settings of Caller-App.



Functions

"App-Settings"

"Create Calendar Entry"

- if switched on, it will write every Call to your iPhone's native

calendar



- "Remind me before Call"

 if switched on, it will remind you via a Push-Notification to your iPhone's home screen when a Call is due
 (pls. make sure to have Push-Notifications enabled in your iPhone's main menu)
- "Show done Calls"

- if switched on, it will also display the Calls you already completed in your Call-List

"Keep deleted Calls"

- if switched on, it will keep deleted Calls in the application they can be viewed in the "Calls"-Tab when "Deleted Calls" are
 selected in "Show Options"





"Export Call-List"

 by entering your account-settings for Dropbox and Evernote you may connect Caller-App to Dropbox and/or Evernote to export and back-up your Call-List





- Dropbox and Evernote can (but need not) be connected in parallel
- if connected, you can save your Call-List to Dropbox or Evernote
- Caller-App is writing to Dropbox's root-directory, and to Evernote's "all notes"-notebook
- to remove Dropbox or Evernote from Caller-App, simply press the button "Remove from Dropbox" or "Remove from Evernote" in "Settings"

"App's Manual"

- allows to view a short version of the App's manual via Caller-App's website within the App
- alternatively you may send the manual via eMail or print the manual via AirPrint

"App's Website"

takes you to Caller-App's website <u>www.caller-app.com</u>

"Recommend App"

allows to recommend Caller-App to your friends by eMail



FAQ

Frequently Asked Questions

<u>Question:</u> Why do I have to allow Push-Notifications for Caller-App?

Answer

If you want to schedule Calls with other persons or be reminded of upcoming Calls, it is essential to allow Push-Notifications which will inform you when the other person has reacted to your Call-invitation. If Push-Notifications are disabled, the whole process does not work.

We will not spam you with Push-Notifications - you will only receive Push-Notifications when *you* send a call-invitation.

<u>Question:</u> Do I need a Dropbox- or Evernote-account for Caller-App to work?

Answer

No, a Dropbox or Evernote Account is not required for Caller-App to work - only if you want to back-up your Call-List, you can do so by connecting Caller-App to Dropbox and/or Evernote.

<u>Question:</u> Why should I link the Caller-App with Dropbox or Evernote?

Answer

When linking Caller-App with Dropbox or Evernote, you may export your Call-List to these applications for use on your PC or iPad or other phones. Files will be saved as XML-files.



<u>Question:</u> Do I need an AirPrint enabled printer for Caller-App to work?

Answer

No, an AirPrint enabled printer is not required for Caller-App to work - only if you want to print your Call-List you can do so by wirelessly printing with AirPrint.

<u>Question:</u> Does the person I wish to invite to a Phone-Call need Caller-App?

Answer

No, Caller-App is designed to work independently of whether the other person has installed Caller-App or not. The other person will be notified via eMail or SMS (if the address book does not contain an eMail-address) and can accept or modify the invitation via an Internet landing-page.

<u>Question:</u> What do the symbols ("x" and the checkmarks) in the "Calls"-Tab mean?

Answer

The meaning of the different symbols in the "Calls"-Tab is as follows

- Call was done
- Call is scheduled with the other person
- 8 Call was not done in time/missed
- 🕴 Call was deleted

Question: How does the "Share"-Tab work

Answer

The "Share"-Tab allows to export your Call-List by either saving it to Dropbox or Evernote, by printing it directly from the iPhone or by sending it via eMail. Select the Calls you want to export and then press the "Share/Print/Export"-Button. If you export to Dropbox or



Evernote pls. make sure to link the accounts via the "Settings"-Tab first.

Question: What does the "Pending"-Tab show?

Answer

In the "Pending-Tab" you can see the Calls that you invited people to. If the other person has not yet replied, you will see it in the "No Answer yet" line. In case the other person proposed an alternative date you will find it under "New time proposed". By clicking on the entry, you may accept or deny this proposal.

Question: How do I delete a Call?

Answer

In the "Calls"-Tab you may delete a Call by swiping in the respective row.

Question: How do I modify a Call?

Answer

In the "Calls"-Tab press the "Edit"-button which will allow you to modify the parameters of the Call.

Question: What is the "Show Options"-button for?

Answer

With "Show Options" you might filter the Call-List for easier handling. It may only show Calls in the future or past as well as all Calls in your list.

<u>Question:</u> What happens if I invite another person to a Phone-Call (=schedule a Phone-Call)?

Answer

Your contact will receive an eMail or SMS which contains a link to a landing page. Via this link, he or she can either confirm the date for



the Call or propose two alternative dates. His or her reply will be shown in your App's "Pending"-Tab. If he or she confirms, Caller-App is automatically creating an Outlook Calendar entry in your iPhone's calendar for you and sends a confirmation eMail to the other person as well (incl. a .vcs calendar file).

<u>Question:</u> "Add Call Screen" on the "+"-Tab – what is the difference between "Schedule" and "Save"?

Answer

With "Save", the new Call is added to your Call-List (ToDos) on the "Calls"-Tab. With "Schedule", an additional dialogue allows you to send your contact an eMail which asks for a confirmation of the call by the other person ("invitation to a Call"). Your contact will receive an eMail which contains a link to a landing page. Via this link, he can either confirm the date for the Call you proposed or propose two alternative dates. His reply will be shown your Caller-App's "Pending"-Tab. If he confirms, the Caller-App is automatically creating an Outlook Calendar Entry for you and sends a confirmation to the other person as well. You will be notified about all replies from your contacts via Push-Notifications.

Question: Why are deleted Calls kept in the App?

Answer

It might be helpful to look them up later. You may switch this feature off in the "Settings"-Tab.

More questions?

You didn't find the answer to your specific questions here?

Please let us know at <u>info@caller-app.com</u> or via <u>www.caller-app.com/support-feedback</u> and we are sure we will be able to assist you.



Why users love Caller-App

Benefits from a user perspective



"Often, I have a slot of free time and would love to connect with potential customers – with Caller-App, I have them in one place and can quickly call prospects directly from my Call-List"

– Marc, Sales Manager for a Media-Company



"eMailing/SMSing back & forth to schedule date & time of a Phone-Call with my friends abroad is a hassle – with Caller-App I can do it easily from my iPhone" – Susan, mother of three



"Often, I'd like my assistant to set up a number of Phone-Calls with my consulting clients – with Caller-App, I just eMail her my Call-List with names and phone-numbers" – Derek, Partner at a Top-Management Consultancy



"I would like to keep track of the people I am calling – with Caller-App, I can back-up my Call-List in Dropbox or Evernote" – Lyam, Vice President Webdesign



"Driving and searching for addresses on my iPhone is dangerous – with Caller-App, it's only one click to call the people I have on my ToDo-List"

- Lisa, Account Manager Automotive



"Call it ToDo-List, Task-List, ... - Caller-App helps me to work even better with the 'Getting things done'-method (GTD)" – Anthony, Headhunter and Personnel Consultant





Contact Caller-App

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